

The Pointed House

Terms & Conditions - Version 1 - Dated February 2019.

Making a Booking:

To secure a booking for The Pointed House we ask for a 20% deposit with the final payment being due eight weeks prior to arrival.

When you arrive and before you leave:

Your accommodation will be ready for you by 3pm and must be vacated by 10 am on day of departure. On arrival please park and then call at the house where you will be welcomed and taken to your accommodation. Please let us know what time you plan to arrive, arrivals from 6pm onwards must be arranged in advance.

Pets:

Pets are allowed on the premises, however dogs should be kept on a lead at all times when on public land as sheep graze everywhere!

Smoking:

Smoking is allowed in the main living room but not in any of the bedrooms.

Damages:

All damages and losses will be charged in full.

Occupancy:

The maximum number in your accommodation must not exceed the number stated on the booking form. Guests are advised to make personal insurance arrangements to cover cancellation, loss or damage to personal effect.

Vehicles, accessories and contents are left at owners risk.

Children:

Children visiting The Pointed House must be accompanied by an adult at all times. All clients utilise the grounds and gardens at their own risk.

The proprietors will not be responsible for any loss or damage or any injury to persons not caused through the fault of the proprietor.

Unreasonable behaviour or damage:

We reserve the right to ask any person or persons to leave the property due to unreasonable behaviour, damage to the property, exceeding the stated occupancy, in such a case refund will be at the discretion of the owners.

Cancellation:

In the event that a client has to cancel a reservation for any reason we will make every effort to re-let the booking, if we do you will be reimbursed in full, less the non-refundable deposit made. However, we strongly advise that you take out insurance cover to prevent the following additional costs.

If we are unable to re-let the accommodation the following will be applied:

A - More than 8 weeks before the booking commences your deposit will be forfeited.

B - Less than 8 weeks before the booking you will be liable to pay the full cost of the rental, namely your deposit and the full balance.

Adverse Travel Conditions & Weather:

We are not liable to clients for any failure in the supply of public services or for the failure of any items available for your use. We will not be liable for any loss, damage or injury caused as a result of adverse weather conditions and any matter beyond our control.

Availability:

Each booking is made in good faith with the belief that the property will be available to the tenant on date stated. If for any reason due to circumstances out with our control, it is not available, we are unable to guarantee provision of alternative accommodation. In the event of this happening the deposit and full balance will be refunded in full. The tenant will have no further claim against the proprietor.

Liability:

Under no circumstances shall the proprietors liability to the client exceed the amount paid to them for the rental period. This contract shall be governed by Scots Law in every particular including formation and interpretation and shall be deemed to have been made in Scotland. Any proceedings arising out of or in connections with this contract may be brought in any court of competent jurisdiction in Scotland.